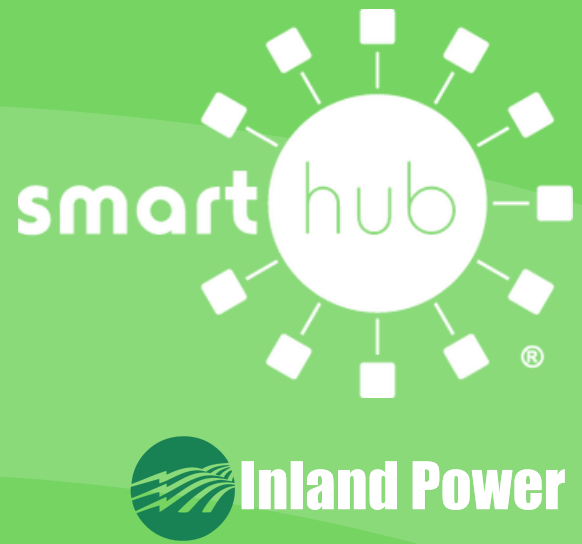


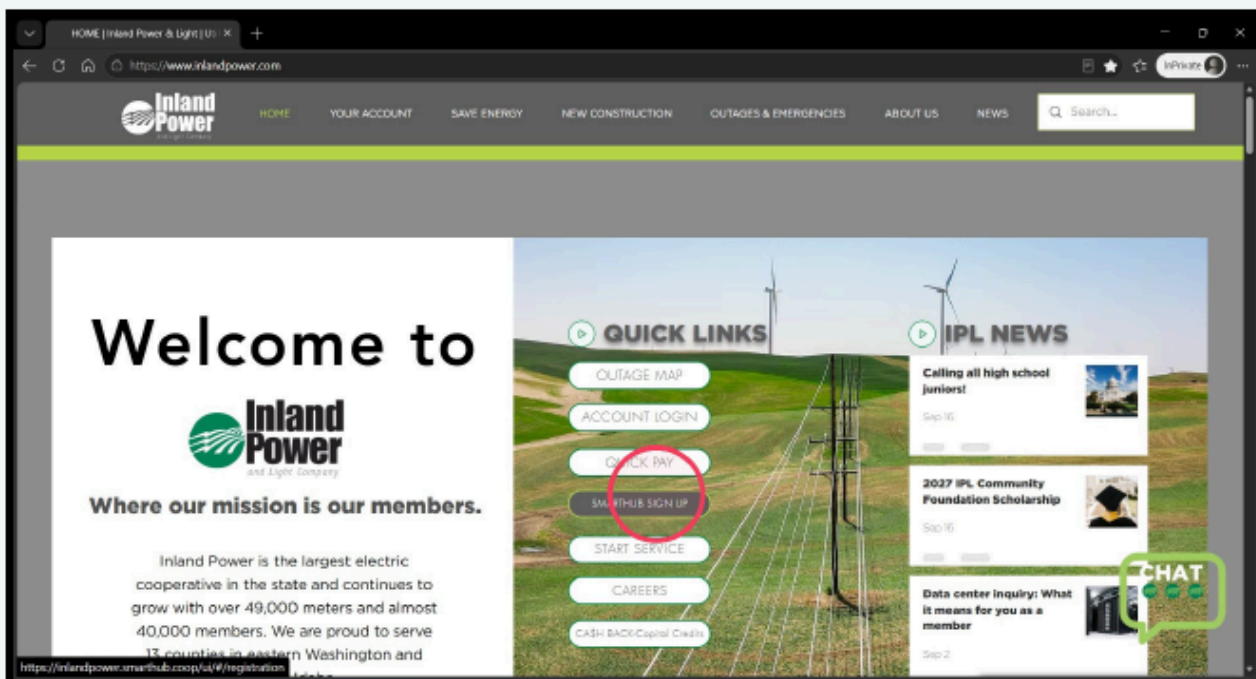
# GET CONNECTED THROUGH



Follow this guide to easily navigate the Inland Power and Light registration process. You will learn how to access the SmartHub portal and provide the necessary information to create your account successfully.

## LET'S GET STARTED!

- 1 Go to our website at [inlandpower.com](https://inlandpower.com), select Smart Hub Sign Up to begin the registration process.





- 2 Click the Billing Account Number field and enter your billing account number. This information can be found on your bill, in your welcome email, or by contact us for assistance.

A screenshot of a web browser showing the "ACCOUNT REGISTRATION" page for Inland Power and Light. The page has a green header with the Inland Power logo on the left and the title "ACCOUNT REGISTRATION" on the right. Below the header, there is a form with four input fields: "Billing Account Number \*", "Last Name or Business Name \*", "Email \*", and "Confirm Email \*". The "Billing Account Number" field is highlighted with a red circle. Above the form, there is a note: "Required fields marked with an asterisk". Below the "Billing Account Number" field, there is a small text hint: "Only numbers are allowed". The browser's address bar shows the URL: "https://inlandpower.smarthub.coop/ui/#/registration".

- 3 Enter your Last Name or Business Name in the corresponding field.

A screenshot of the same "ACCOUNT REGISTRATION" page. The "Billing Account Number" field now contains the text "165194001". The "Last Name or Business Name" field is highlighted with a red circle. The "Email" and "Confirm Email" fields are empty. The "Continue" button is now visible at the bottom right of the form. The browser's address bar shows the URL: "https://inlandpower.smarthub.coop/ui/#/registration".

#### 4 Enter your Email Address and Confirm. Then click continue to proceed.

**i Required fields marked with an asterisk**

Billing Account Number \*  
165194001

Only numbers are allowed.

Last Name or Business Name \*  
Smith

Email \*  
strawberrysmith@gmail.com

Emails do not match

Confirm Email \*

Cancel

### ACCOUNT REGISTRATION

**i Required fields marked with an asterisk**

Billing Account Number \*  
165194001

Only numbers are allowed.

Last Name or Business Name \*  
Smith

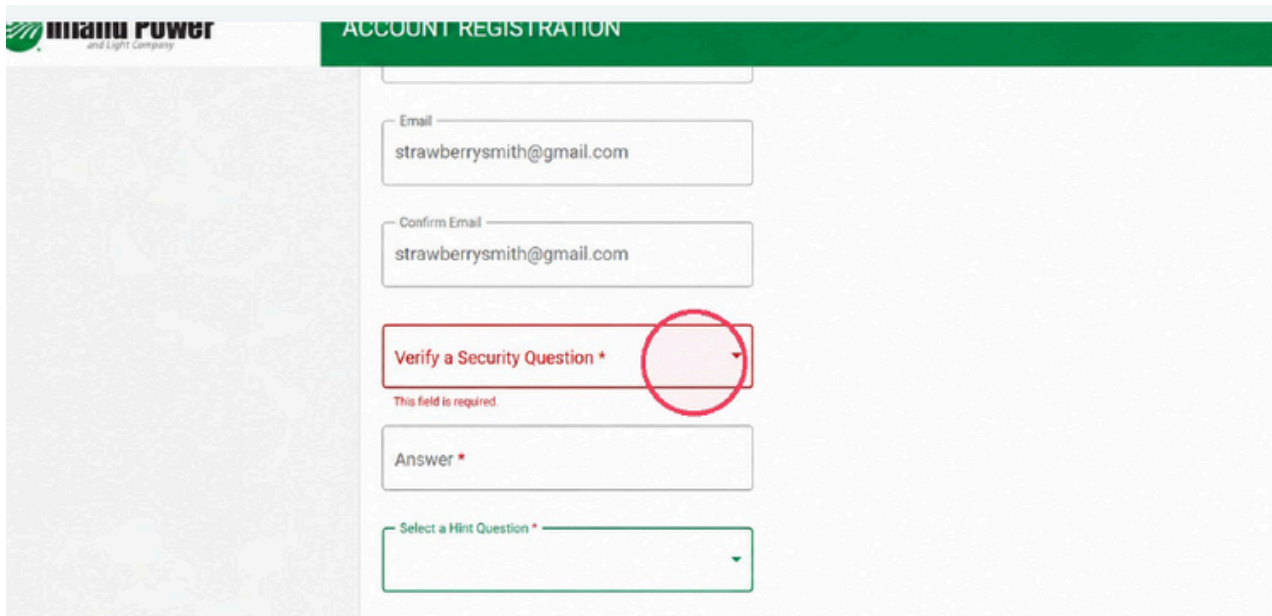
Email \*  
strawberrysmith@gmail.com

Emails do not match

Confirm Email \*

Cancel Continue

**5** Scroll down and select the Verify a Security Question dropdown menu.

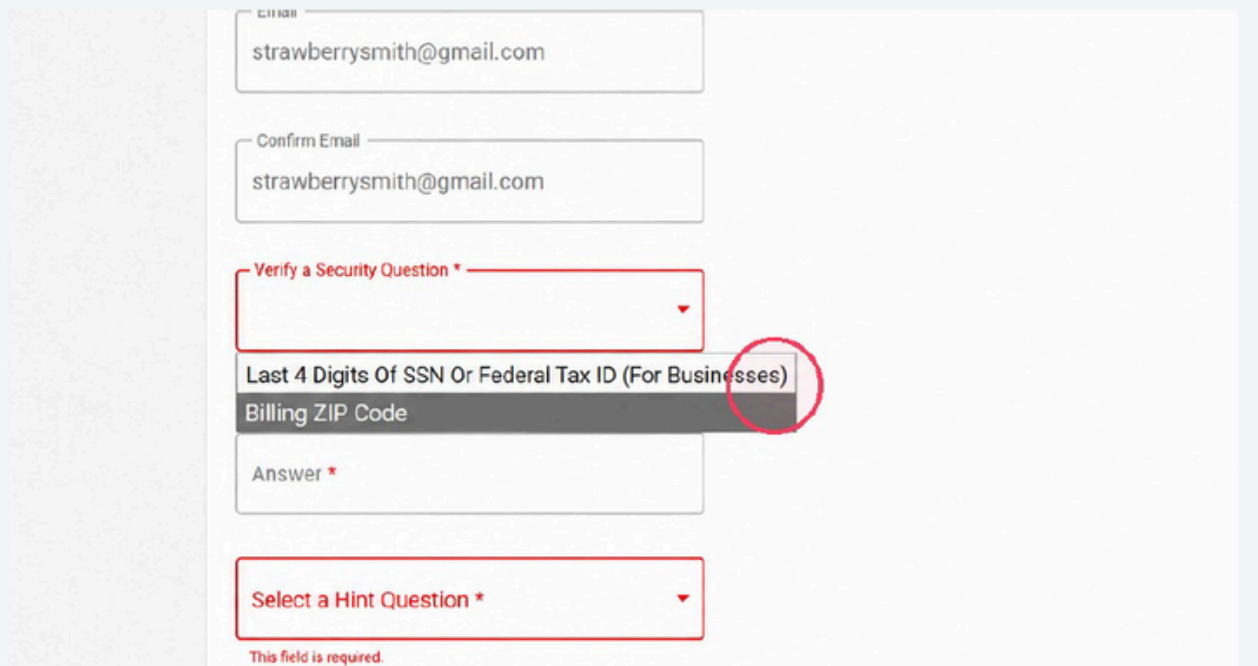


The screenshot shows the 'ACCOUNT REGISTRATION' form for Miami Power and Light Company. The form includes fields for Email, Confirm Email, Verify a Security Question (highlighted with a red circle), Answer, and Select a Hint Question. The Verify a Security Question field is marked as required with a red asterisk and a red border.

**6** Choose one of the available verification options:

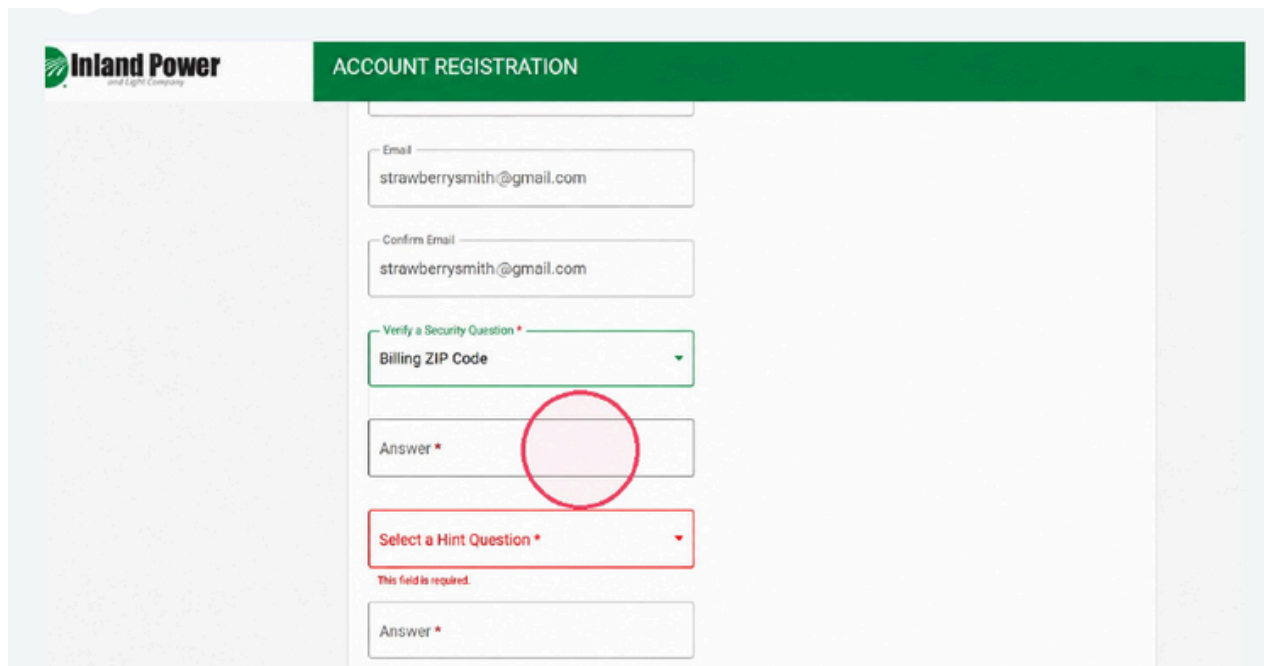
1. **Billing ZIP Code**
2. **Last 4 Digits of SSN** (Primary account holder)
3. **Federal Tax ID** (Business accounts only)

*In this example, Billing ZIP Code was selected.*



The screenshot shows the 'Verify a Security Question' dropdown menu with the following options: Last 4 Digits Of SSN Or Federal Tax ID (For Businesses), Billing ZIP Code (highlighted with a red circle), and Answer. The dropdown menu is open, and the 'Billing ZIP Code' option is selected. The form also includes fields for Email, Confirm Email, Answer, and Select a Hint Question. The Verify a Security Question field is marked as required with a red asterisk and a red border.

## 7 Enter the required information in the corresponding verification field.



**Inland Power**  
and Light Company

**ACCOUNT REGISTRATION**

Email  
strawberrysmith@gmail.com

Confirm Email  
strawberrysmith@gmail.com

Verify a Security Question \*

Billing ZIP Code

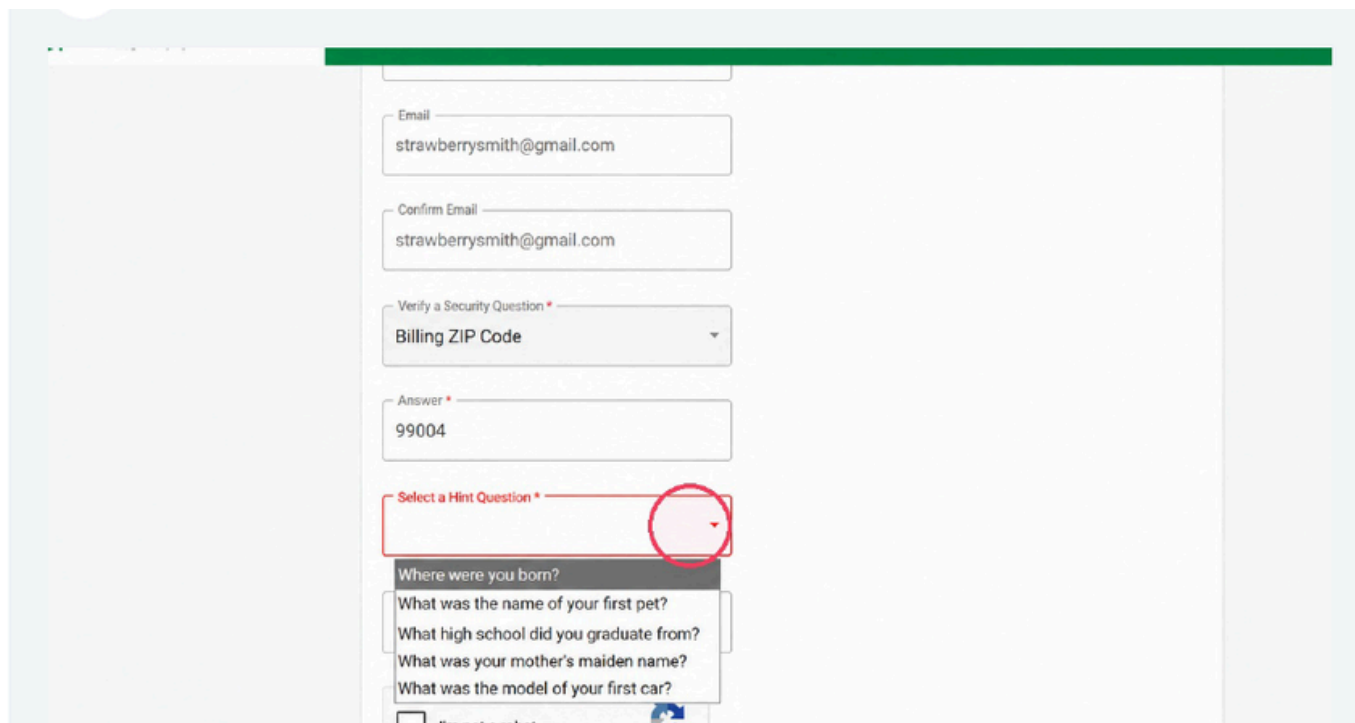
Answer \*

Select a Hint Question \*

This field is required.

Answer \*

## 8 Select the Hint Question dropdown menu.



Email  
strawberrysmith@gmail.com

Confirm Email  
strawberrysmith@gmail.com

Verify a Security Question \*

Billing ZIP Code

Answer \*

99004

Select a Hint Question \*

Where were you born?

What was the name of your first pet?

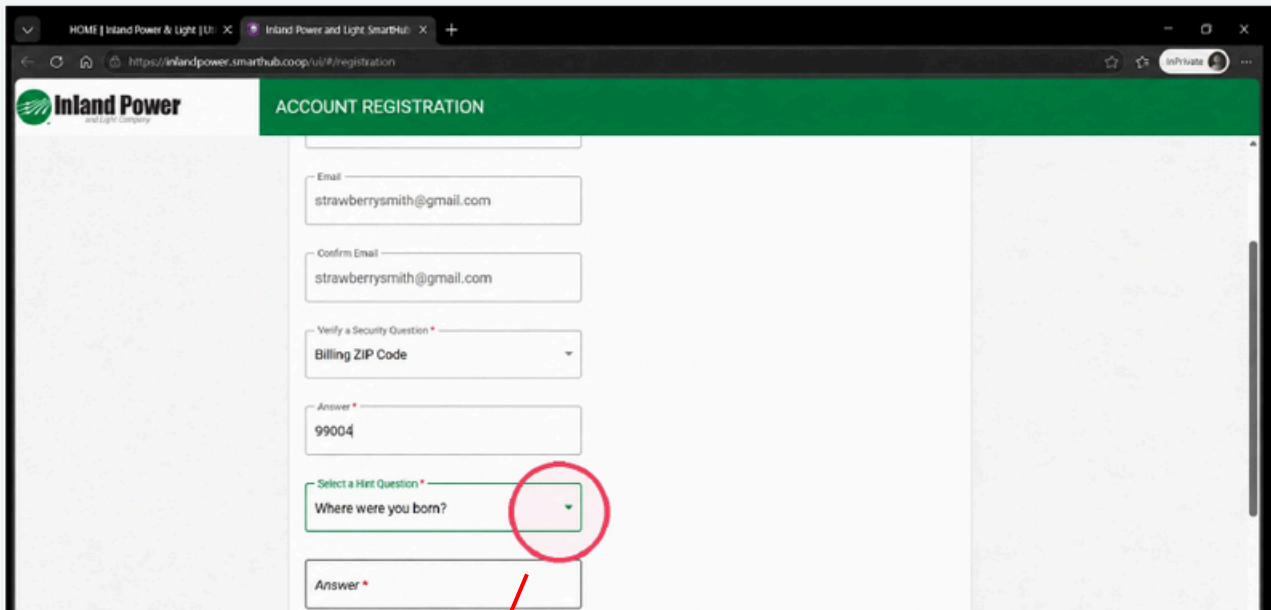
What high school did you graduate from?

What was your mother's maiden name?

What was the model of your first car?

- 9 Choose one of the available hint questions. Then select I'm not a robot checkbox and complete the CAPTCHA verification.

1. *Where were you born?*
2. *What was the name of your first pet?*
3. *What high school did you graduate from?*
4. *What was your mother's maiden name?*
5. *What was the model of your first car?*



HOME | Inland Power & Light | UI | X Inland Power and Light SmartHub X +

https://inlandpower.smarthub.coop/ui/#/registration

**Inland Power**  
and Light Company

**ACCOUNT REGISTRATION**

Email  
strawberrysmith@gmail.com

Confirm Email  
strawberrysmith@gmail.com

Verify a Security Question \*

Billing ZIP Code

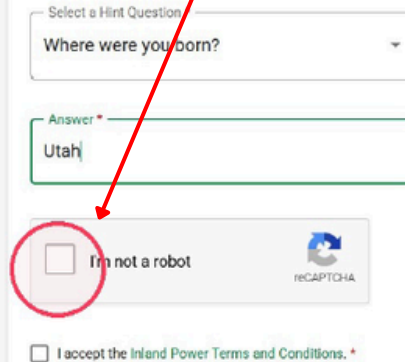
Answer \*

99004

Select a Hint Question \*

Where were you born?

Answer \*



Select a Hint Question

Where were you born?

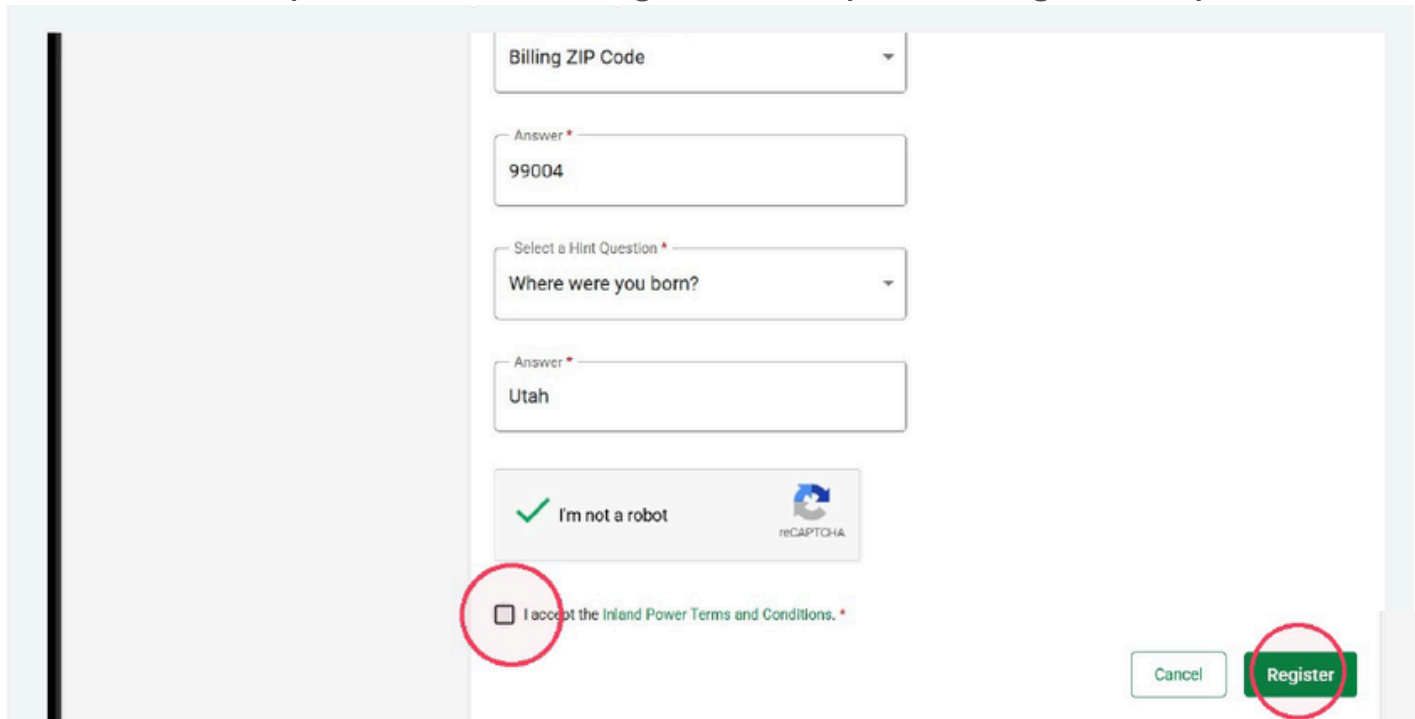
Answer \*

Utah

☐ I'm not a robot

☐ I accept the Inland Power Terms and Conditions. \*

- 10** Review the Inland Power Terms and Conditions by selecting the green Terms and Conditions hyperlink. Once you have reviewed the terms, select the checkbox to indicate acceptance. Then click Register to complete the registration process.

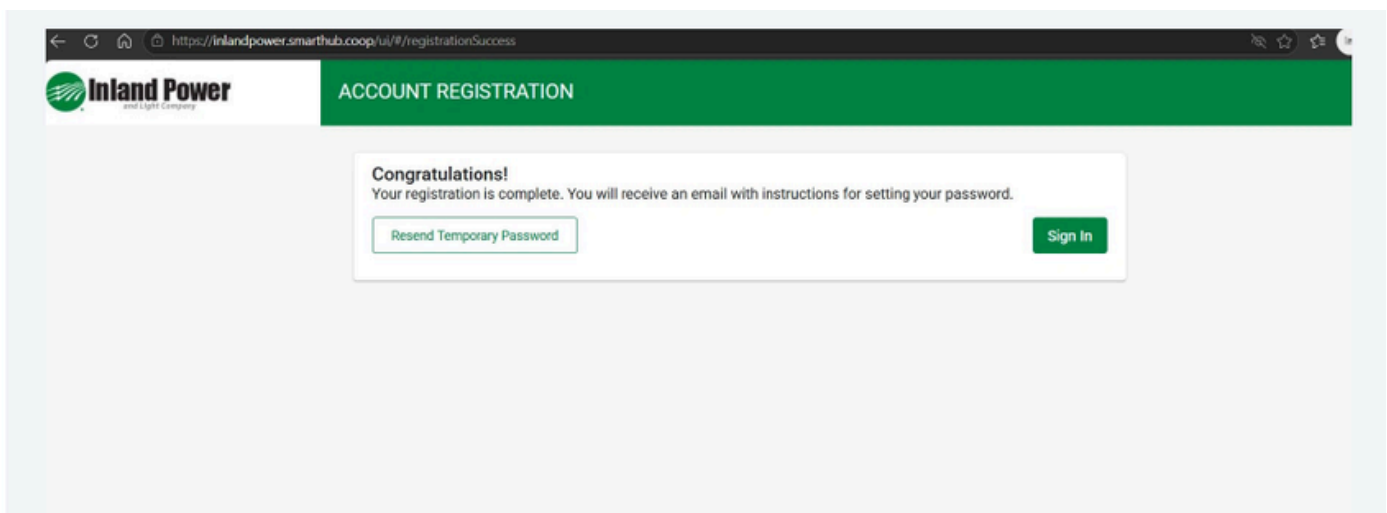


The screenshot shows a registration form with the following fields and elements:

- Billing ZIP Code (dropdown menu)
- Answer (text input field containing "99004")
- Select a Hint Question (dropdown menu containing "Where were you born?")
- Answer (text input field containing "Utah")
- I'm not a robot (reCAPTCHA verification)
- ☐ I accept the [Inland Power Terms and Conditions](#).
- Cancel button
- Register button

Red circles highlight the checkbox for accepting terms and the Register button.

- 11** After successfully registering, a Congratulations page will appear confirming that your registration is complete. The page will also inform you that an email containing instructions for setting up your password has been sent to the email address you provided.

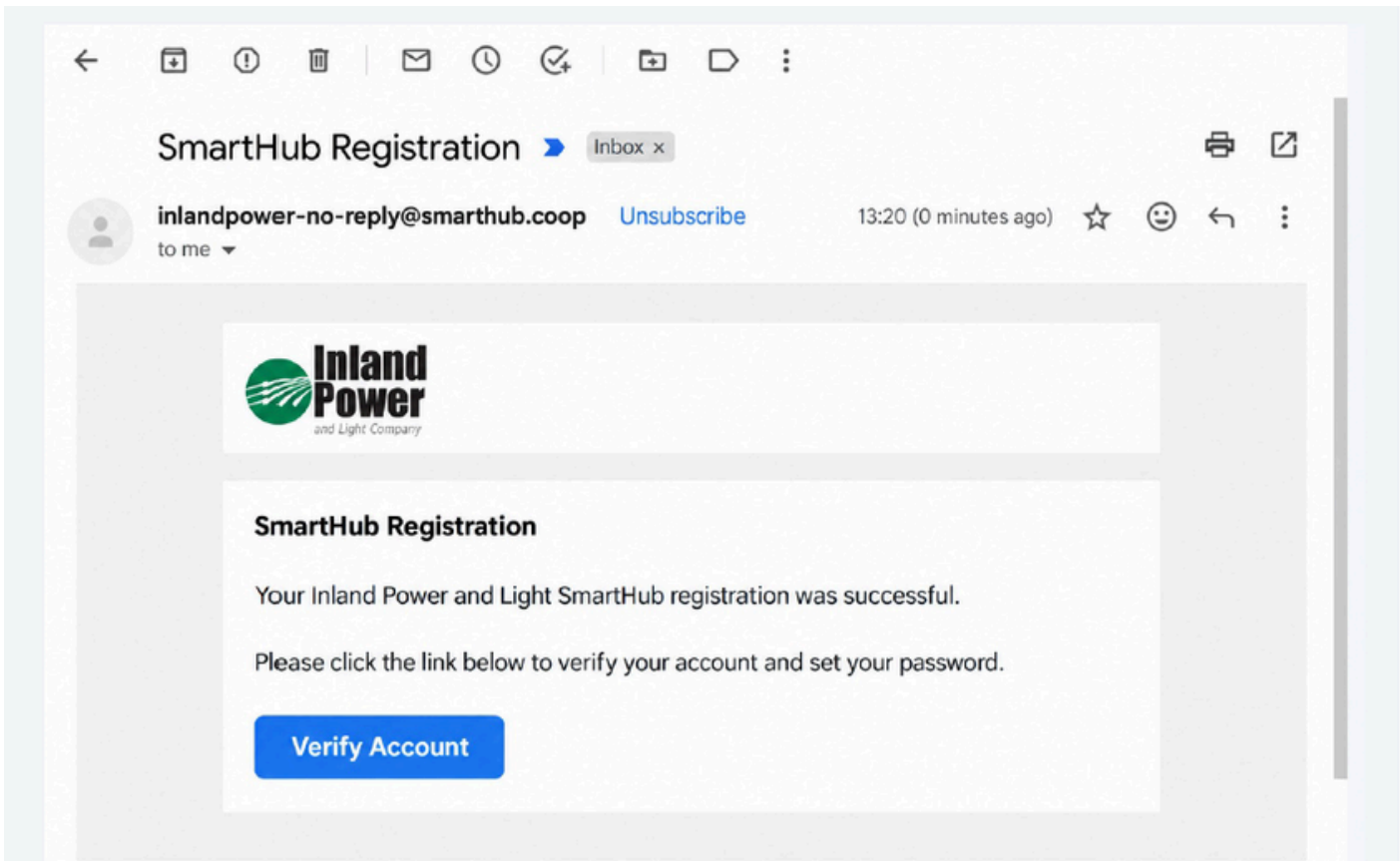


The screenshot shows the "ACCOUNT REGISTRATION" page with the following content:

- Inland Power and Light Company logo
- ACCOUNT REGISTRATION header
- Congratulations! Your registration is complete. You will receive an email with instructions for setting your password.
- Resend Temporary Password button
- Sign In button



- 12** Open the email titled “SmartHub Registration” that was sent to your registered email address, then click Verify Account to begin setting up your password.



- 13** You will be redirected to a page where you can create your password. Enter your new password in the Password field, then re-enter it in the Confirm Password field. Once both entries match and meet the password requirements,, click Save to complete the account setup process.



- 14** Once your password has been saved, you will be automatically signed in and redirected to the SmartHub Home page. Registration is now complete, and you can begin managing your account through SmartHub.

**Inland Power**  
and Light Company

**HOME**

**NOTIFICATIONS (2)** [Go to All Notifications](#)

**SmartHub Browser Update**  
Cyber security is becoming more critical than ever before. We use our web browsers not only to access personal items like social media and news, but for applications that are critical to accomplishing our daily tasks, like SmartHub. We want to ensure that SmartHub is as secure as possible for you. This means that NISC's SmartHub solution requires the latest version of your preferred web browser, such as Google Chrome, Microsoft Internet Explorer, Mozilla Firefox or Apple's Safari. Starting in November 2016, you'll no longer be able to access SmartHub if your browser is out of date. Upgrading to the latest version of your web browser is a fast, easy and free process. Visit one of the following sites for the latest and greatest edition: ? Internet Explorer 11+ ? Google Chrome 30+ ? Mozilla Firefox 27+ ? Apple Safari 9.0+ ? Apple Safari (mobile, iPhone) available on iOS 5+ (Upgrade in iPhone settings) ? Google Android 5.0+ (Android phones, upgrade in settings)

**Welcome to SmartHub**  
Thank you for using Inland Power's SmartHub. Free SmartHub mobile apps are available for download. We hope you enjoy all the new features.

**CUSTOMER OVERVIEW** [Go To Make A Payment](#)

**STRAWBERRY SMITH**

|                                                                      |                                   |                                      |                     |
|----------------------------------------------------------------------|-----------------------------------|--------------------------------------|---------------------|
| <b>\$126.43</b><br>Last Payment Amount<br>PAID on September 15, 2026 | <b>\$0.00</b><br>Past Due Balance | <b>\$0.00</b><br>Current Bill Amount | <a href="#">Pay</a> |
|----------------------------------------------------------------------|-----------------------------------|--------------------------------------|---------------------|

[Show Details](#) ▼

**USAGE OVERVIEW** [Go to Usage Explorer](#)

Sample account — mockup

**THANKS FOR GETTING  
CONNECTED WITH SMARTHUB!**



**IF YOU HAVE QUESTIONS, PLEASE CONTACT US AT  
INLANDPOWER@INLANDPOWER.COM OR (509) 747-7151.**